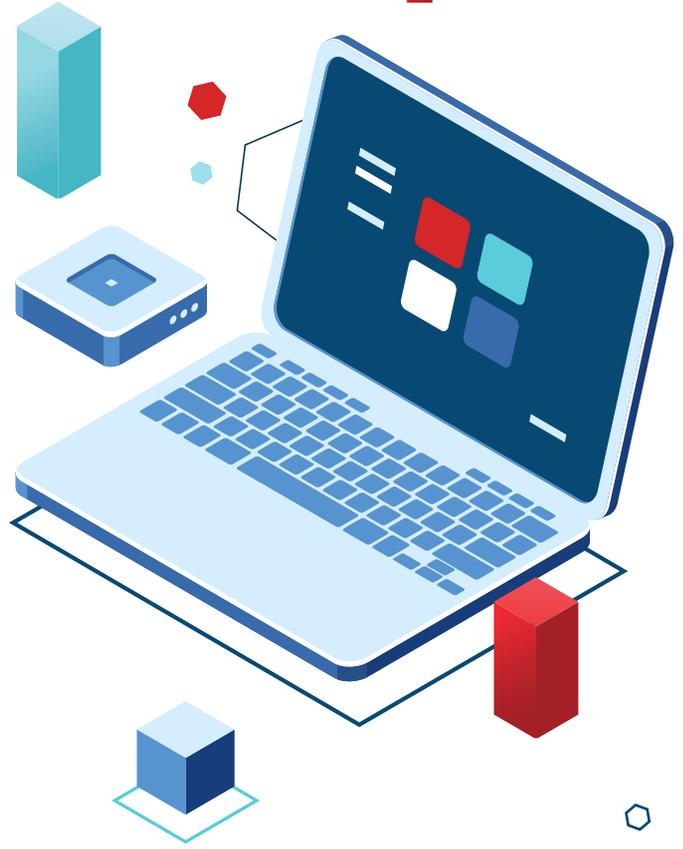


MANAGED SERVICES OFFERINGS



ABOUT US

Strategix is an ICT BBBEE Level two company who are specialists in Infrastructure, Security, Cloud solutions, Networking, Disaster Recovery, Data Protection, Collaboration, Licensing, ERP, CRM, BI and Integration.

With over 15 years of being in business, we are well versed and experienced to be your IT specialists acting as an extension to your company, ensuring we align and understand the business drives, acting as your CIO or complimenting your CIO and IT team to ensure the IT empowers the business to meet its objectives.

MANAGED SERVICES

Strategix provides a stack of solutions that supports the end-to-end functions of the ICT environment. Through the use of people, process and technology, Strategix is able to deploy, monitor, optimise and advise actively on the ICT Infrastructure.

Strategix's key differentiator to partners and customers alike is due to the vast experience and knowledge that supports the vision which greatly enhances the customers' ability to offload management and deployment of solutions so that they are able to focus on what's really important to them.

STRATEGIX MANAGED SERVICES PROVIDES SMALL/MEDIUM/LARGE BUSINESSES WITH THE ABILITY TO OPERATE EFFECTIVELY AND EFFICIENTLY THROUGH THE STRATEGIC USE OF PEOPLE, PROCESS AND TECHNOLOGY.

SOLUTIONS OFFERED

MANAGED SERVICES



End-User



Collaboration



Security



Licensing



On-Premise Infrastructure



Cloud Solutions



Disaster Recovery



RPA



Service-Level Agreements



Backup

SERVICE STRUCTURE



TIER 01

- 8x5 Monitoring and Alerting

TIER 02

- 24x7 Monitoring and Alerting
- Health Reporting
- Configuration Reporting
- Rightsize Reporting
- Remote Support

TIER 03

- 24x7 Monitoring and Alerting
- Health Reporting Support
- Performance Monitoring
- Network Health Monitoring
- Rightsize Reporting
- Remote Support
- 4 Hour On-Site Support

MANAGED SERVICES SOLUTIONS BREAKDOWN



END-USER

Cloud and On-Premise Desktop Solutions, Remote Management and Monitoring, Application Management.



COLLABORATION

Email Solutions (Office 365 and Exchange), Share-point Online Document Library, Microsoft Teams Collaboration.



SECURITY

Web Application Firewalls, Behavioural Analysis and Monitoring. Endpoint Protection and Rapid Detection and Response, Intrusion Prevention and Detection Solutions, Denial of Service Solutions, Single Sign-On Solutions, Email Anti-Spam and Anti-Phishing Solutions, Anti-Phishing Simulation and Training Campaigns.



ON-PREMISE INFRASTRUCTURE

Hypervisor and Physical Server Design, Management and Monitoring. Networking Solutions, Wireless Solutions, Firewall Solutions, Microsoft Applications.



CLOUD SOLUTIONS

Private and Hybrid Solutions into Strategix Cloud Infrastructure as a Service, Microsoft Azure and Amazon AWS Solutions, Web Hosting and Domain Management, Hosted Microsoft Applications.



BACKUP

Endpoint Backup Solutions, Server Backup Solutions (Physical and Virtual), Email Archiving Solutions, Office365 Backup Solutions.



DISASTER RECOVERY

Server Disaster Recovery Solutions (Physical and Virtual).



RPA

Robotic Process Automation



LICENSING

Microsoft CSP Licensing, Microsoft Select and Open Agreements.



SERVICE LEVEL AGREEMENTS

Bundled Hourly packages, Residency or On-Prem full time